EMPOWERING TELECOMMUNICATIONS
IN A DYNAMIC DIGITAL ERA

Future-proof your network operations with Sutherland's AI-driven NetworkOps solutions.

Today's network operators in the telecommunications sector face unique challenges: proliferating new technologies, increased operational expenditure pressures, and the critical customer expectation of reliable network service with zero downtime.

INTELLIGENT SOLUTIONS POWERED BY AI

AI-driven predictive analytics and machine learning hold the key to turning business challenges into opportunities for growth. At Sutherland, we combine our deep domain expertise with market-leading technological capabilities to reimagine network management. Our suite of solutions help you proactively identify and rectify impending network service issues to maintain seamless connectivity.

Leverage smart technology like intelligent automation, AI, and machine learning with Sutherland's next-level solutions.

COMPLEX CHALLENGES CALL FOR ADVANCED INNOVATION

We walk your business journey with you. Bringing together our people, processes, products, and platforms across the latest emerging technologies, we help drive efficiency, productivity, and growth for holistic transformation. And we continue building the capabilities of our proprietary and partnered tools and tailoring them to your individual business and industry needs for targeted, measurable results.

TRANSFORM YOUR OPERATIONAL EFFICIENCIES WITH ADVANCED DIGITAL SOLUTIONS.

The future of telecommunications is AI-enabled. With the right technology, you can streamline your operations for efficiencies that deliver tangible business outcomes:

50%
reduction in service impacting equipment failures

60%
reduction in resolution time

50%
reduction in tower repair dispatches

SUTHERLAND'S NETSHIELD AI FOR OPERATORS

A suite of autonomous network operation tools, revolutionizing network management with AI and ML.

NetSentinel AI

Harness predictive analytics for smarter business processes. NetSentinel AI is a platform that leverages advanced algorithms to help streamline service delivery. It:

/ Proactively identifies and rectifies impending radio hardware issues

/ Ensures seamless network service

/ Improves the customer experience

SmartLeap™ Helptree

Seamlessly integrate enterprise systems to provide a straightforward user experience. SmartLeap™ HelpTree is a knowledge management platform powered by a robust decision network architecture that:

/ Provides step-by-step guidance for complex incident resolution

/ Enables proactive maintenance

/ Enhances troubleshooting, engineering design, and provisioning

Sutherland Robility™

Facilitate faster and safer scaling of new technologies and capabilities with intelligent automation, AI, and ML. Sutherland Robility™ is an enterprise automation platform designed to maximize outcomes. It:

/ Provisions automated networks and systems to manage administrative tasks

/ Automates issue resolution for operational efficiency

/ Provides advanced testing and deployment capabilities

NetDev XG AI

Embrace tools and analytics for application and IoT solutions to support the development of 5G network ecosystems. NetDev XG AI is a generative AI-guided platform that:

/ Aligns code and framework with industry standards

/ Delivers device health monitoring and automated issue resolution through a Network Operations Center for IoT

/ Offers tailored solutions for application development and dedicated care support for developers

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We make digital
human™

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Sutherland is an experience-led digital transformation company.

Our mission is to deliver exceptionally designed and engineered experiences for customers and employees. For over 35 years, we have cared for our client's customers, delivering measurable results and accelerating growth. Our proprietary, AI-based products and platforms are built using robust IP and automation. We are a team of global professionals, operationally effective, culturally meshed, and committed to our clients and to one another.

We call it One Sutherland.

SUTHERLAND®