

CASE STUDY



Sutherland's solution reduced imaging errors and increased savings so our client could meet their customers' always demanding needs. 

Imaging | Testing | Healthcare IT

About the Client

A globally recognized healthcare technology provider offering state-of-the-art medical technology and services to customers in more than 100 countries around the world.

Client Challenge

Our client had always provided their global base of customers with world-class imaging tools and services. But their customers faced increasing regulatory pressures to curb costs and increase quality. And those gains in savings and quality had to happen year-over-year. Static imaging offerings—even if they were world-class—were no longer enough. To meet their customers' demands, our client needed to provide imaging solutions that decreased errors and increased diagnostic accuracy. This was no easy task as the client was known for their world-class results but knew they needed to improve upon their legacy imaging solutions and outcomes.



The Sutherland Transformation

To transform our client's imaging offerings, Sutherland leveraged its deep bench of physicians, clinicians, and healthcare IT architects to establish a dedicated development center. Development center personnel had the hands-on clinical experience to identify clinical imaging errors and the field-tested, technical-know-how to establish, test, and validate automated processes to improve results. And since testing and validation were done not against design but against actual clinical use, our client's imaging solution could improve on itself over time.

Partnership Results

Imaging errors have decreased, testing effort saw a 96% reduction and testing cycle times were reduced by 66%.

96%

Reduction in testing effort

66%

Reduction in testing cycle time



For more information on how we can help you transform your processes, visit us at www.sutherlandglobal.com, email us at sales@sutherlandglobal.com or call 1-800-388-4557 ext. 6123.

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