SUTHERLAND

SmartHealthSolutions

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The shift in healthcare from a fee-for-service to value-based model is sending shock waves throughout the health ecosystem, essentially flipping the industry's economic model on its head. Today's revenue could become tomorrow's expense for healthcare providers, health plans and accountable care organizations. Healthcare enterprises are being asked to:

- Personalize experiences to engage members and patients
- Generate insights to improve outcomes

- Reduce waste to improve efficiency
- Manage risks to optimize profitability
- Handle healthcare's complex and evolving regulations – ACA, Meaningful Use, MACRA, etc.

SmartHealthSolutions from Sutherland Healthcare is our portfolio of offerings tailor-made to help healthcare organizations handle these complex needs. SmartHealthSolutions is made up of four key solutions.

FAST FACTS

- **100+ healthcare clients**
- **5,000 dedicated healthcare employees and 15+ global delivery centers**
- **Services that touch and improve all healthcare segments**

Sutherland's SmartHealthSolution Suite

SmartHealth CONNECT ™

Integrated Information Hub
- EMR Connectors, APIs, HL7, FHIR
- Taxonomies, Ontologies, NLP
- Flexible Data Model

SmartHealth ADVISORS

Analytics Consulting Services
- Analytics Maturity Assessment
- Journey Navigation
- Strategy and Solution Design

SmartHealth ANALYTICS

Analytic App Store
- Readmissions
- Churn Prediction
- Health Risk Stratification

SmartHealth CHOICE ™

Consumer-Centric Engagement
- Understand Preferences
- Anticipate Needs
- Build Trust and Loyalty

By leveraging the SmartHealthSolution suite, healthcare enterprises will be able to turn healthcare's complex demands into true differentiators for their company. The industry is changing fast and the time to act is now. Contact us to learn more about how SmartHealthSolutions and Sutherland Healthcare can help you handle this new era of healthcare.

For more information on how we can help you transform your processes, visit us at www.sutherlandhealthcare.com or email us at healthcare@sutherlandglobal.com.

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